Dear Anna,

It is my pleasure to recommend my former subordinate, Samantha DA FONSECA, for the position of Trainer in your company.

Samantha worked with me as a Beauty Consultant and Assistant Trainer at Dior for almost two years. During that time, I was impressed by her overall performance, particularly in her understanding of customer service.

She had the best Mystery Shopper score last year, which gave our store the highest score in the region. She consistently worked hard to achieve targets for our team. She was also in charge of training the new Beauty Consultants on our counter. She knows how to transmit Dior history with passion, great product knowledge as well as tricks and tips to increase her sales.

Samantha is reliable, responsible and a joy to work with who always helps her co-workers. She is also an excellent communicator, is patient and therefore doesn’t have trouble maintaining a positive relationship with other team members and clients alike.

I am confident that Samantha will be a great asset to your team, just as she was in ours.

Please contact me if you’d like to discuss Samantha’s professional experience further.

Sincerely,

Natasha Dunlop

Assistant Manager