



Marwene
Barhoumi

Business Analyst

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📍 Tunis

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📅 Date of birth 04/08/1995

👤 Single

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Work experience

Since
October
2019

● Business Analyst

VERMEG for Banking & Insurance Software Tunis

- Customer Needs Analysis
- Definition of detailed functional specifications for each project
- Writing and execution of test scenarios; management of anomalies and tracks via JIRA in collaboration with the development team
- Handling various life insurance products (traditional/investment) related to different European clients (Generali/Allianz/Global Capital Life Insurance, NN, Lifetri, Baloise)
- API Testing (Postman, SOAP UI)
- Processing customer requests
- Bug reporting
- Management of customer tickets
- Monitoring the processing of corrections and enhancements by the development teams
- Analysis of User Stories and specifications of life insurance products
- Writing test plans (Test Case / Actions / Expected Results)
- Execution of functional test cases
- Execution of regression tests

Skills

FUNCTIONAL SKILLS

- Knowledge of the life insurance sector
- Business analysis
- Writing skills
- Documentation

TECHNICAL SKILLS

- Programming languages: SQL, R
- Software: Solife
- API: Postman, SOAP UI
- Web: HTML, CSS, PHP
- Project management approach: Agile – sequential
- Modeling language: UML
- Office tools: Office suite (Word, Excel, PowerPoint...)
- Tools: JIRA

Education

From 2019
to 2023

● Master's in Digital Management and Information Systems (MDSI)

Esprit School of Business Tunis

From 2016
to 2019

● Bachelor's Degree in Digital Marketing

Higher Institute of Technological Studies Nabeul

From 2011
to 2016

● Bachelor's Degree in Computer Science

Menzel Bouzelfa High School .

Languages

French

B2

English

B2

Interests

Chess

Football